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RESIDENTIAL | AGRICULTURAL | INDUSTRIAL | COMMERCIAL

CLAY CENTER • HUTCHINSON • JUNCTION CITY • NEWTON
NORTONVILLE • SALINA • TOPEKA • WICHITA • WINFIELD

As a Propane Central Will Call customer, you are responsible for monitoring the amount of propane in the tank and calling us to have propane delivered. We require a 5 working day notice for delivery, so please let us know when the tank gets to about 30% full.

If the delivery notice is less than 5 working days and we have to make a special delivery during business hours, a \$75.00 "Special Trip Charge" will be added at the time of delivery. If you require a delivery that has to be scheduled after normal business hours, there will be a \$200.00 "After Hours Charge" that must be paid at the time of delivery.

As required by regulation, if your tank runs out of gas, you must be home in order for us to do a leak test on your system, and re-light any pilots. An additional \$100.00 fee will be charged for this service if your tank is out of gas.

Checking the tank early and often is the best way to reduce the possibility of an out-of-gas situation and/or extra charges. Remember, you can always avoid additional fees by signing up for our Automatic Route Delivery Program!

Our Automatic Route Delivery Program can save you money and hassle!

We will maintain your propane supply year-round, and give you the opportunity to take advantage of our prompt payment discount on every delivery. This FREE program provides you the peace of mind of knowing that our experienced staff will keep you from running out of propane, and provide you with worry-free propane delivery service.

SUMMARY:

- For proper scheduling please give us a 5 working day notice prior to delivery.
- Please order when the tank gets to about 30%.
- Please monitor the tank year-round, special charges apply at all times, not just in the winter.
- Calls after 3 pm on weekdays, and all calls on weekends or holidays, are considered after business hours.

SPECIAL CHARGES:

Special Trip– If the delivery notice is less than 5 working days and we have to make a special trip, the following charges will be added and must be paid at the time of delivery:

- \$75 if during business hours
- \$200 if after business hours

Out of Gas – If your tank is out of gas, it is necessary that we perform an inspection to determine if the system has adequate gas pressure before we will deliver. We will not deliver until we can verify adequate system pressure. In most cases, entry to the property will be required, to verify this. If you are not home and we have to return to perform the delivery and/or inspection, you will incur special trip charges.

- \$100 Out of Gas Fee
- We reserve the right to refuse service to any customer who has run out of gas 3 times.

Small Delivery - Any delivery under 200 gallons (250 for Nortonville and Topeka locations) that does not fill the tank is subject to an extra \$0.50 per-gallon charge.

- Only purchases which fill the customer's tank will qualify for the prompt payment discount, and only if the account is paid in full prior to ordering the delivery.